

**IMPLEMENTATION OF AGREED EXECUTIVE ACTIONS**

The table below refers to the agreed Executive actions that should have been implemented by October 2008.

Report Title	Total Number of Recommendations	Executive Actions Complete	Executive Actions Partially Complete	Executive Actions not implemented	Target Date Not Yet Reached	Not Approved
Worklessness March 2006	5	4		<p>1</p> <p><b>Ref: 06/02/05 (Target Date – 31/03/2007)</b> In developing new opportunities for employment with inward investors in the town, every effort should be made to ensure that as many of the new jobs created as possible are filled by previously workless Middlesbrough residents. <b>Response</b> - Talks are on-going with the Middlehaven developers Bio-regional Quintain to develop a project plan that will identify potential local labour opportunities in the construction field.</p> <p>There are some uncertainties in the financial markets that could have an impact in the short term on recruitment further updates will be provided in due course.</p> <p>The situation with Middlehaven (the focus of any major inward investment activity) is becoming increasingly uncertain as the credit crunch has halted almost all commercial property development. Talks are however still ongoing, and WNF has been allocated to a project that will link local people with the construction opportunities likely to be created once the development market gets moving again. Until then, there is little else that can be done, as available job opportunities are reducing on an almost daily basis.</p> <p>Some of the smaller investments that have been made by companies moving into Middlesbrough, and those expanding within the town have however been linked to local jobseekers through the Neighbourhood Employment Gateways and Jobcentre Plus initiated Local Employment Partnerships, but it is not possible to assemble an accurate picture of which individuals are accessing which jobs, until the full implementation of the Hanlon tracking system during early 2009.</p> <p>Recent Service Level Agreements have been put in place between the Neighbourhood Employment Gateways and all of the major employability contractors in Middlesbrough and these will be crucial in linking recruitment drives by larger employers with the pool of local labour.</p>		

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<p>Primary Education Reviews</p> <p>April 2006</p>	8	6	<p>2</p> <p><b>Ref: 06/04/01 (Target Date – 31/03/2007)</b>  That all documentation published in relation to primary education reviews is examined.  <b>Response</b> - No further review of primary schools has been undertaken to date. A comprehensive review of strategy and funding is being undertaken with a view to relaunching the review in the Autumn Term with a new project structure. Communication workstream given responsibility for reviewing documentation, engagement, and communications. Headteacher advisory group established to review communications with schools.</p> <p>Stakeholder engagement has started with the relaunched Primary Review. Headteachers and Chairs of governors briefed on two separate occasions about project timeframes and funding.</p> <p>Consultation documentation reviewed for BSF school reorganisations: aligned with corporate and departmental engagement strategies. Engagement plans produced and circulated to Heads and Chairs prior to consultation. Documentation makes explicit reference about how stakeholders can engage and contribute. School implementation group for RC amalgamation established and ongoing communication with governors.</p> <p>A section on how consultees can get involved with the consultation process and have their views heard has been included in BSF consultation documentation. The same format will be repeated in all Primary Strategy for Change consultation documentation.</p> <p>Primary Strategy for Change consultation document produced with a 'Getting involved' section.</p> <p><b>Ref: 06/04/07 (Target Date – 31/10/2007)</b>  That a procedure - such as that which has been developed to ensure a smooth transition for pupils moving between National Key Stages 2 and 3 of education - is developed by the local authority to ensure that disruption caused to pupils by reviews of education arrangements is minimised.  <b>Response</b> - Building Schools for the Future Education Workstream charged with undertaking change management including managing transfer of pupils between secondary schools.</p>			

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<p><b>Primary Education Reviews</b></p> <p><b>April 2006</b></p> <p><b>CONT....</b></p>			<p>Transition arrangements to be tackled for primary age pupils through the Primary Review Project team, including School Adviser from School Improvement service. Transition procedure will draw on the experience of the BSF Education workstream, and further development work undertaken with the Headteacher advisory group.</p> <p>Primary transition procedure has been handed to the PSfC's Education Change Management workstream.</p> <p>No further progress. Transition procedure will be written in time for first school reorganisation to take place through the Primary Strategy for Change in 2009/10</p>			
<p><b>Investigation into the Development and Enhancement of Community Engagement in Middlesbrough</b></p> <p><b>March 2006</b></p>	12	5	<p><b>2</b></p> <p><b>Ref: 06/07/06 (Target Date - 30/09/2006)</b> That a generic 'job description' and 'person specification' should be developed for officers of Community Councils, to assist those who occupy such roles. <b>Response –</b> Draft role descriptions and person specification drawn up for further consultation with community representatives.</p> <p><b>Ref: 06/07/07 (Target Date – 31/12/2006)</b> That an evaluation framework for community councils is established in order to measure their development and performance. <b>Response –</b> The key measure of community councils is attendances. Whilst acknowledged as a somewhat crude indicator, attendance reflects the general robustness of community councils, and certainly declining attendance would be expected to accompany decline of the performance/effectiveness of community councils. This is now a Regeneration Service Plan Commitment 2006/7 and 2007/8 and a LAA 2007-10 Performance Indicator and Target linked to CPA. There are related LAA targets for the Cluster Groups. In addition to that, there are LAA targets and indicators in the Stronger Communities strategy that relates to empowering local people and the influence they have over decision making. The effectiveness of Community Councils will impact on these measures. It is the intention to further develop the qualitative performance management aspects in the current year as the restructuring of the Community Regeneration Section becomes established and the Cluster Review completed.</p>		1	4

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<p>Residents' Parking Scheme</p> <p>June 2006</p>	6	2	<p>4</p> <p><b>Ref:06/10/01 (Target Date – 31/01/2007)</b>  That the Council maintains its policy of free parking for residents. However, in order to cover the costs, a nominal charge for visitors' parking of £5 per book of 25 scratch cards should be introduced, as should the £80 charge for a business permit.  <b>Response</b> - Funding required to implement visitors scratchcard system included in recommendations for parking charges for 2007/2008 &amp; 2008/2009 approved by Executive Member 26/07/08. Due to continuing budget pressures implementation of new system now postponed until 2009/2010.</p> <p><b>Ref: 06/10/02 (Target Date - 30/04/2007)</b>  In recognition of the capital costs needed in order to set up any new residents' parking scheme, provision should be made within the capital budget for such schemes and in order to plan for the cost of the possible introduction of electronic parking permits in the future.  <b>Response</b> - 2007/2008 Capital Bids submitted for new residents parking schemes in the University, Gresham and Linthorpe Village areas were unsuccessful but the Executive report on Parking Charges for 2007/2008 &amp;2008/2009 included a recommendation that capital bids for the schemes be given priority consideration for approval as part of the next Council capital allocation process. This was approved by Executive Member on 26/07/07. Further capital bid submitted for funding for 2008/2009. Capital bid approved with funding from external contributions. Implementation now provisionally 2009/2010.</p> <p><b>Ref: 06/10/05 (Target Date – 31/01/2007)</b>  That further consultation is undertaken in the university area, within the next 6 months, in order to alleviate the parking problems in that area.  <b>Response</b> - Bid submitted for capital funding for the full cost of University area residents parking scheme included the cost of detailed consultation on proposals. Executive report on Parking Charges for 2007/2008 &amp;2008/2009 included a recommendation that capital bids for the schemes be given priority consideration for approval as part of the next Council capital allocation process. This was approved by Executive Member on 26/07/07. Further capital bid submitted for funding for 2008/2009. Capital bid approved with funding from external contributions. Implementation now provisionally 2009/2010.</p>			

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<p><b>Residents' Parking Scheme</b></p> <p><b>June 2006</b></p> <p><b>CONT....</b></p>			<p><b>Ref: 06/10/06 (Target Date - 31/12/2007)</b>  That funding is identified in order to implement the schemes (listed as priorities for introduction within the report) during the course of the next financial year.  <b>Response</b> - 2007/2008 Capital Bids submitted for new residents parking schemes in the University, Gresham and Linthorpe Village areas were unsuccessful but the Executive Report on Parking Charges for 2007/2008 &amp; 2008/2009 included a recommendation that capital bids for the schemes be given priority consideration for approval as part of the next Council Capital allocation process. This was approved by Executive Member on 26/07/07. Further capital bid submitted for funding for 2008/2009. Capital bid approved with funding from external contributions. Implementation now provisionally 2009/2010.</p>			
<p><b>Dignity in Care for Older People</b></p> <p><b>February 2007</b></p>	6	4	<p><b>2</b></p> <p><b>Ref: 07/02/02 (Target Date – 30/11/2007)</b>  That the Social Care Department come back to the panel with the results of the next home care survey that will be undertaken and comment on how they have engaged with more vulnerable service users and the BME community to ensure that their views are sought. Service users should also be asked to comment on whether or not they feel they are treated with dignity.  <b>Response</b> - The next PSS National Elderly Home Care Survey is scheduled to take place in February 2008 and be completed by April 2008. However the DoH are reviewing this. If they decide not to ask Authorities to undertake the survey next year, the Department will still conduct its own survey.</p> <p>The last annual PSS Home Care Survey took place in February 2005. The one scheduled for February 2008 did not take place as the DoH decided, instead, to ask Local Authorities to conduct an Equipment Survey. Because of that, the Department is intending to undertake a survey of elderly Home Care users later this year.</p> <p>The DoH did not undertake the National PSS survey, the Department is therefore seeking to undertake a survey of its own in 2008/09. The reason for this timescale is the large number of service users who have undergone a change in provider as a result of the introduction of new working arrangements for in-house services and the Brokerage system. We are currently developing a survey in partnership with Independent Sector Providers, which will form part of an overall quality assessment. Timescale for completion is March 2009.</p>			

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<p><b>Dignity in Care for Older People</b></p> <p><b>February 2007</b></p> <p><b>CONT....</b></p>			<p>The Council is currently working in partnership with Homecare providers to develop a mechanism to assess quality of homecare provided. An electronic monitoring tool has been implemented which will provide more detailed information in respect to times and length of calls. In addition work has commenced with the sector to develop a quality system to capture the view of clients, their representatives and staff. These surveys are being developed with other parties and the quality system will go live in April 2009.</p> <p><b>Ref: 07/02/05 (Target Date – 31/12/2007)</b> That, following a year of the implementation of the grading system for residential homes, the Social Care Department attends a panel meeting to update members on a number of related issues. <b>Response</b> - A report will be produced for December 2007.</p> <p>The implementation of the grading system is to be conducted in parallel with a Fair Price for Care Agreement, which is anticipated to be complete by 31.3.08. The system will therefore go live on 1.4.08 and be reported on 31.3.09.</p> <p>A date is required from the Scrutiny Panel so that a report can be prepared.</p> <p>The action is scheduled to be delivered by 31.3.09 and a report will be prepared to this timescale. In the meantime, a Members Briefing session is scheduled for 28.10.08 to outline the operation of the system.</p>			
<p><b>Middlesbrough Council's Waste Services</b></p> <p><b>January 2008</b></p>	7	2	<p><b>2</b></p> <p><b>Ref: 08/02/02 (Target Date - 31/03/2008)</b> Proposals in respect of the new refuse collection arrangements will be placed before the scrutiny for consideration prior to submission to the Executive. <b>Response</b> - An update on the Waste Services Review was presented to the Environment Scrutiny Panel on 12 March 2008. Further proposals will be reported on in due course.</p>		3	

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<p><b>Middlesbrough Council's Waste Services</b></p> <p><b>January 2008</b></p> <p><b>CONT....</b></p>			<p><b>Ref: 08/02/07 (Target Date - 30/09/2008)</b>  Council will make representation to government in respect of the inclusion of recycled materials from the energy from waste plant within BVPI performance targets.  <b>Response</b> - Since discussion at Scrutiny the Government has identified the need to increase the use of Energy From Waste as part of the future waste disposal options for the UK. Discussions continue on the classification of certain waste fractions resulting from the incineration process, and the Council is inputting into those either through Government consultations or through the operator of the incinerator we use who are on the national Energy from Waste operator's forum. It is hoped that future revisions to the new National Indicators will reflect the recycling of items such as bottom ash.</p>			
<p><b>Early Years Learning Outcomes and Sure Start</b></p> <p><b>February 2008</b></p>	6	3	<p><b>2</b></p> <p><b>Ref: 08/04/03 (Target Date - 30/09/2008)</b>  That a monitoring or tracking system is developed to assess the impact that Sure Start is having on early years learning outcomes.  <b>Response</b> - Awaiting results from dispensation in relation to purchasing Capita One Estart that includes a development check module.</p> <p>Inserts for 'Red Book' produced to give detail of Children's Centres and Family Information Service. Joint meeting with Health Visitors in September 08, confirmed new registration process through their contact with parents.</p> <p>Assessment data from children participating in Free for 2's initiative collated, commissioning an education based data specialist to provide analysis.</p> <p>New IT data system in use by Speech and Language Dept, agreed more refined capture of contact data.</p> <p>Care pathway agreed between Children's Centres and Health Visiting service, provides framework for contact at key development stages, supporting tracking and EYFS input at transition points.</p>		1	

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<p><b>Early Years Learning Outcomes and Sure Start</b></p> <p><b>February 2008</b></p> <p>CONT....</p>			<p><b>Ref: 08/04/05 (Target Date - 30/09/2008)</b> That the work done to date to encourage day care staff to undertake relevant training. <b>Response</b> - EYFS training provided for all schools, PVI and childminders. Training on areas of learning evidenced through training registers. backfill costs paid to PVI to encourage release for training, and training free for both schools and PVI EYFS regional network set up with conference planned for Jan 09.</p>			
<p><b>The Developing Role of the Street Warden Service</b></p> <p><b>February 2008</b></p>	10	3	<p>5</p> <p><b>Ref: 08/05/01 (Target Date - 30/06/2008)</b> That the warden service should be re-launched to reinforce the responsibilities of their new role to the public. <b>Response</b> – Timescales of delivery and the manufacture of the new warden uniform have lengthened to a implementation date of approximately September 2008.</p> <p>This has impacted on the re- launch of the service.</p> <p>Information on the role of a warden is to be delivered to all houses in the multi agency's Community Safety leaflet</p> <p>The website has been updated on the role of a Street warden and is constantly updated as and when needed.</p> <p>As the Street Warden Service is at present going through a full service review, which will be completed in April 2009. It would be prudent and practical to align both the new uniform launch and the launch of the new service structure at the same time in April 2009. This way maximum impact can be achieved from both projects and it also gives a unified single message to the public.</p> <p><b>Ref: 08/05/06 (Target Date - 30/04/2008)</b> A programme of regular meetings between Youth Service and Street Warden Managers introduced. <b>Response</b> – A meeting with Lynne Coppinger the Youth Service Manager has taken place and steps have been made to arrange further meetings.</p> <p><b>Ref: 08/05/08 (Target Date – 31/10/2008)</b> Review of current working arrangements and balance of resources to be undertaken. <b>Response</b> - Review commenced in August 2008 and is scheduled to be presented to Executive in December 2008</p>		2	



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<p><b>The Developing Role of the Street Warden Service</b></p> <p><b>February 2008</b></p> <p>CONT....</p>			<p><b>Ref: 08/05/09 (Target Date - 31/10/2008)</b>  The panel endorses the current management arrangements and does not want to advocate the introduction of enforcement powers for wardens.  <b>Response</b> - The recommendations are encompassed by the current review of Street Warden Service, which will be reported to Executive in December 2008.</p> <p><b>Ref: 08/05/10 (Target Date - 30/09/2008)</b>  That Officers investigate the possibility of seeking an external audit of the Street Warden Service in order to assess the standard of the service.  <b>Response</b> - An external audit of the service has been looked into although no suitable external provider has been identified.</p>			
<p><b>Teenagers Hanging Around</b></p> <p><b>February 2008</b></p>	3	1	<p>1</p> <p><b>Ref: 08/06/02 (Target Date - 30/04/2008)</b>  Propose an article be written for inclusion in Middlesbrough News, which raises awareness of the work outreach workers are having with teenagers.  <b>Response</b> - STEM Newsletter April 2008 - article appeared regarding the new YIP unit at Rothbury Road.</p> <p>Articles have been prepared in relation to the following:  - Youth Against Crime Course delivered by Linx  - "You can manage without drugs and alcohol!" MC competition.  - Young people who took part in the "You can manage without criminal damage!" campaign winning the regional "Youth Against Crime Awards."  - "You can manage without criminal damage!" posters designed and distributed throughout the Gresham area by young people.</p> <p>Unfortunately there was insufficient space remaining in the last edition of Middlesbrough News to include the above articles, however they will be resubmitted for the August edition.</p> <p>STEM has guaranteed a place in their next newsletter for the "You can manage without drugs and alcohol!" competition which was won by a young person from Thorntree.</p> <p>WMNT will be publishing an article about the "You can manage without criminal damage!" posters designed and distributed throughout the Gresham area by young people in the next edition of their newsletter, which is due in July. This article will also be submitted to the Older Housing newsletter.</p>		1	

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Public Transport in Middlesbrough March 2008	10	1	1 <b>Ref: 08/07/03 (Target Date – 31/05/2008)</b> That the Council writes to the appropriate rail authorities and asks them to comment on how they will improve the issues that arose from the panel's discussions with passengers. <b>Response</b> – Work with Network Rail and Transpennine is on-going to improve the standard of trains, (many new trains now operate on the Manchester Route), and disabled access, (Planning application received in Sept 08 for the new lifts) . Contact to be made regarding any other proposed improvements at the Station		8	
Speed Cameras May 2008	7				7	
Erimus Housing – Grounds Maintenance Contract May 2008	3	1		1 <b>Ref: 08/09/03 (Target Date - 31/10/2008)</b> Training will be undertaken by key managers in a position to develop tender submissions. <b>Response</b> – No Information provided.	1	
Major Adaptations May 2008	5				5	
Environmental Enforcement June 2008	6				6	
Consolidated Performance Clinic Report (April 2007 - March 2008) July 2008	3	2			1	

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Town Centre Parking July 2008	7	2	1  <b>Ref: 08/13/04 (Target Date - 31/10/2008)</b> That the Council maintains a dialogue with the private sector parking providers regarding the developments and parking provision in Cannon Park to ensure town centre car parking is not compromised by out of town schemes. <b>Response</b> – Informal discussions already taken place. Formal meeting to be arranged by the end of 2008 on the completion of a draft Parking Policy as part of an information sharing protocol.		4	
Extended Schools July 2008	5	1			4	